



### Two Rivers Point Waiting List is OPEN!

Two 2-bedroom apartments and seven 1-bedroom apartments are available for immediate occupancy.

#### Approved Applications Include One Month FREE RENT!

Two-Rivers Point is located at 3130 9th Street, just a few short blocks from Cascade Garden and Lynden Lane. Applications will be accepted in person or by mail. Office Hours are Monday through Friday from 8:30 AM to 4:30 PM. Call 309.788.3800 for more information.

#### Two Rivers Point Amenities Include:

- Community room with full kitchen and TV
- Computer lab with Internet access and Library
- Coin operated laundry room
- Resident parking lot
- Backyard with seating and picnic area
- Secured (keycard) facility
- Camera surveillance
- On bus route
- Walking distance from restaurants, gas stations, and drug store

Rent is based on income and includes utilities. A \$300.00 deposit is required. Pets are welcome. A cat or small dog (weighing no more than 35 pounds) will require an additional \$200.00 deposit. There is no deposit for two caged birds or for fish tanks up to 20 gallons.

Two Rivers Point offers preferences for Veterans, working families (20-hours or more per week and/or SSA or SSI), victims of domestic violence and persons living in the city of Rock Island.

Don't delay! Call 309.788.3800 for your application today.

### Maintenance Tip

#### No Problem is Too Small for the RIHA/CHS Maintenance Team

Maintenance issues can occur at all hours of the day or night and can range in complexity from a light fixture that doesn't work to an overflowing drain. Regardless of how large or small your maintenance issue might be, it's always best to call your property manager or maintenance team member as soon as you are aware of the problem. They'll make sure to answer any questions you have, come to your apartment to check out the situation, determine the best solution, and get the problem fixed.

According to Wayne Sheese, Lead Maintenance Mechanic at Two Rivers Point, "Many of our residents are hesitant to call maintenance because they think the problem is too small not realizing that it can turn into a way bigger problem if it's not repaired quickly." The RIHA and CHS Maintenance Teams are always pleased to do the repairs necessary to make everything fully functional in your apartment. As a resident, it's important, indeed your responsibility to call maintenance when an issue occurs, or when signs of a problem appears regardless how small, or how unusual you feel it might be. "Some residents may

be embarrassed by their maintenance need," says Tony Lara, Lead Maintenance Mechanic at Spencer Towers. "But no matter how odd they may think their issue is, chances are, we've probably seen it before."

Taking care of your maintenance problems in a timely manner will help you live comfortably. If you call and don't receive a response right away, remember to follow up. The maintenance team is not ignoring you, they are most likely assisting another tenant. "Believe me," states Paul Marshal, Lead Maintenance Mechanic at Lynden Lane, "If there's an issue, we want to hear from you. You are not bothering us, we are here to help."

On a side note, always take the time to thank your maintenance team for the work that they do and let them know that whatever was fixed is working properly; they'll appreciate your kindness.

## Cops Corner

### Summer Time Fireworks: Are Fun to Watch

Although it may seem as if winter ended only recently, the 4th of July holiday will soon be approaching. The Rock Island Police Department (RIPD) responds to numerous fireworks complaints throughout the months of June and July. Although many neighboring states have legalized fireworks, it is still illegal to set off explosive fireworks in Illinois. Any usage of explosive fireworks within the City of Rock Island can result in a city ordinance citation and any unused fireworks will be seized. It is also important to note that if you or your children are setting off LEGAL fireworks, you are still responsible for cleaning up debris afterwards. This is a fun time of year for both adults and children but be mindful of the dangers fireworks can pose and use caution when celebrating together! Enjoy the summer and be safe!

Contributed by: RIHA Liaison Officer Michael Wood

#### CONTACT INFORMATION

##### RIHA Properties

Lincoln Homes: 309.788-0539 Maintenance: 309.788-3800

Spencer Towers: 309.788.1809 Maintenance: 309.788.1809

3rd & 11th Townhomes: 309.788.1809 Maintenance: 309.788.1809

##### Leasing Office:

227 - 21st Street, Rock Island, IL 61201

Phone: 309.788.0828 • Email: [Housing@RIHA4rent.org](mailto:Housing@RIHA4rent.org)

[www.RIHA4Rent.org](http://www.RIHA4Rent.org)

##### CHS Properties

Cascade Garden: 309.283.2299 Maintenance: 309.283.2299

Douglas Park Place Maintenance: 309.283.2299

Lynden Lane: 309.283.2299 Maintenance: 309.283.2299

##### Leasing Office:

655 Cascade Garden Drive, Rock Island, IL 61201

Phone: 309.283.2299 • Email: [housing@CHS4you.org](mailto:housing@CHS4you.org)

[www.CHS4You.org](http://www.CHS4You.org)

TDD/TTY Use Only: 1.800.545.1833 ext 355

Two Rivers Point: 309.788.3800 Maintenance: 309.788.3800

##### Two Rivers Point Leasing Office:

3130 9th Street, Rock Island, IL 61201

Phone: 309.788.3800 • Email: [housing@CHS4you.org](mailto:housing@CHS4you.org)

[www.CHS4you.org](http://www.CHS4you.org)

##### For More Information Contact:

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[WWW.RIHA4RENT.ORG](http://WWW.RIHA4RENT.ORG)

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